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East Pasco Government Center
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Alert: DHSMV Warns of Traffic Citation Scam

The Pasco County Clerk & Comptroller's Office has received an alert from the Florida Department of Highway Safety and Motor Vehicles regarding a scam involving traffic citations. Some Florida residents and visitors have received [e-mails](#) requesting payment on fraudulent citations.

The e-mails include The Department of Highway Safety and Motor Vehicles' logo, a fake citation number, and a request for payment within three days under threat of license suspension.

The clerk's office does not request any form of payments through e-mail, and does not maintain a database of drivers' e-mail addresses. All valid traffic infractions are sent to drivers through physical mail.

According to the Florida Department of Highway Safety and Motor Vehicles, consumers should note the following:

- DHSMV and Clerks of Court do not e-mail citations to customers;
- DHSMV and Clerks of Court do not require citation payment via e-mail;
- Citation numbers are always seven alpha-numeric digits;
- Any consumer who receives a notice regarding a suspicious citation should contact the local Clerk of Court or call DHSMV immediately.

If you think you are being targeted by this scam, please contact DHSMV at (850) 617-2000 or through e-mail at hsmv-info@flhsmv.gov. The Pasco County Clerk & Comptroller's Office also would like to know if you are being targeted, and can be reached at (727) 847-8031, or (352) 523-2411 x2205.