

# Cash Payment FAQ

Below are some **quick facts** that will help you understand how to make child support and traffic citation payments using cash:

## How does Fidelity Express serve citizens?

**Fidelity Express** makes it easy and convenient for citizens to make a child support and traffic citation payments with cash at over **200 locations** in the state of Florida, including gas stations and grocery stores. Cash payments for child support can be made in every county in Florida.

## How much does it cost the user to make a payment at a Fidelity Express location?

\$3 processing fee will be applied to all cash payments.

## How does one find the nearest Fidelity Express location?

To find participating locations, visit [www.FidelityExpress.com/find-a-location](http://www.FidelityExpress.com/find-a-location). Filter results by service "Bill Payment"

## How long does it take for the payment to process?

Payments are posted in real time.

## What types of payments does Fidelity Express accept?

Cash payments only.

## Making a payment is as easy as 1, 2, 3

- 1** Visit [www.FidelityExpress.com/find-a-location](http://www.FidelityExpress.com/find-a-location) to find the **Fidelity Express** location nearest you. Be sure to filter results by service "Bill Payment"
- 2** Visit that location with your cash and the case number or citation number you want to pay and tell the attendant to search for either "**FLORIDA CHILD SUPPORT**" or "**FLORIDA TRAFFIC CITATION.**"
- 3** Present your name, phone number, email, case number or citation number and cash payment to process your payment.